



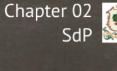


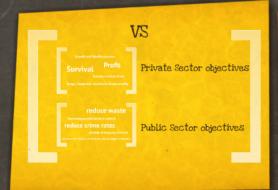
# Business Objectives Chapter 02 SdP

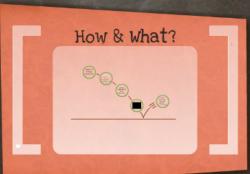












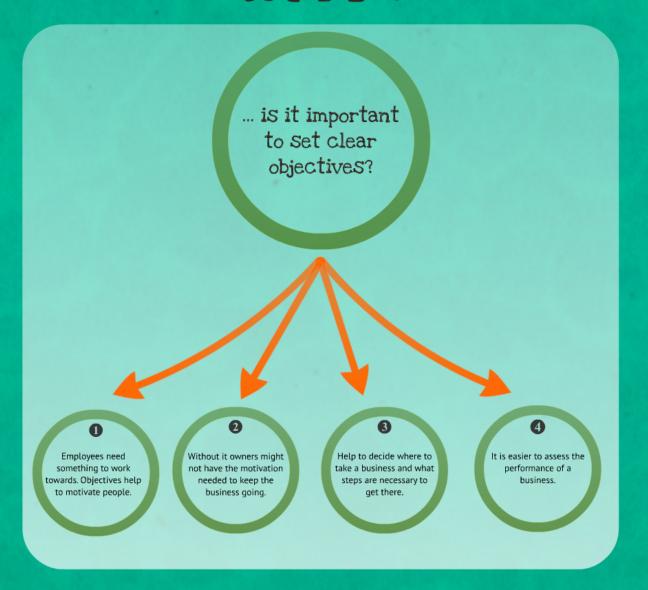


# Learning Objectives!

- WHY is it important to set clear objectives?
- Private Sector VS Public Sector Objectives?
  - HOW can businesses set SMART objectives?
    - WHAT is a Mission Statement?



### WHY?





... is it important to set clear objectives?



Employees need something to work towards. Objectives help to motivate people.



Without it owners might not have the motivation needed to keep the business going.



Help to decide where to take a business and what steps are necessary to get there.



It is easier to assess the performance of a business.

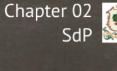


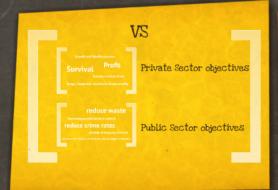
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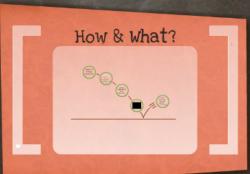














#### VS

Growth and Wealth creation

#### Survival

#### **Profit**

ncrease market share

Image, Reputation and Social Responsibility

Private Sector objectives

#### reduce waste

increasing special needs in school

#### reduce crime rates

provide emergency services

increase the number of students entering higher education

Public Sector objectives



Private Sector objectives



**Growth and Wealth creation** 

## Survival

Profit

**Increase market share** 

Image, Reputation and Social Responsibility



## Public Sector objectives



### reduce waste

increasing special needs in school

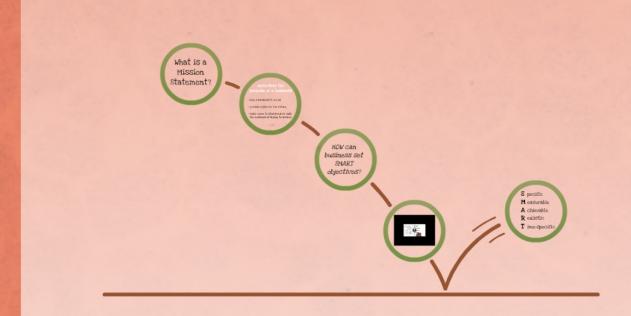
### reduce crime rates

provide emergency services

increase the number of students entering higher education



## How & What?





What is a Mission Mission Statement?



## describes the purpose of a business

- help a business to focus
- · provide a plan for the future
- make clear to stakeholders what the business is trying to achieve





http://andreatedwards.com/2012/06/15/ mission-statements-worlds-top-10brands/



HOW can
business set
SMART
objectives?







S pecific

M easurable

A chievable

R ealistic

T ime-specific



# Any question?



#### Homework:

- Draw a mission statement for your own business;
- Give an example of a SMART objective.



# Business Objectives Chapter 02 SdP



